



Fraud Alert

Protect yourself against fraud this season.

The holidays are in full swing and financial institutions around the country are reporting phishing attacks on account-holders. Some of our members have reported phishing attempts recently, so we'd like to remind members to stay vigilant and alert.

What is phishing?

Phishing is where criminals pose as representatives from reputable companies. The fraudster calls, texts or emails the account-holder to "verify" multiple pieces of private information to gain access to the account and drain it of funds.

Remember: People's Credit Union will never ask members for their personal information such as passwords or PIN information via email, text message or telephone.

Report Suspicious Activity

Contact us if you suspect, notice or experience any suspicious activity with People's Credit Union Online Banking or your debit/credit card. Know that we will not ask for your private information over phone or email. If you do receive a suspicious call or message, do not respond and call us immediately to report any such incident.

Online Banking Problems

337-393-2495

Debit Card Fraud (FIS Card Services)

1.800.369-4887

You can also visit one of our branch locations during normal business hours to report suspicious account activity, discuss any security-related events, and receive a copy of our Electronic Funds Transfer Agreement.